

Cabinet/Committee:	Overview and Scrutiny
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Subject:	Local Area Agreement – Annual Performance update
Responsible Officer:	Paul Najsarek – Director, People, Performance and Policy
Portfolio Holder:	Chris Mote
Exempt:	No

## **SECTION 1 – SUMMARY**

This report updates the Committee on performance against the indicators in the local area agreement and, in particular, progress against the stretched indicators, which have reward funding allocated to them. The HSP Board has identified those stretched indicators that require follow up action and has requested an action plan from the relevant management group chairs.

**FOR INFORMATION**

## SECTION 2 - REPORT

1. In January 2006, the HSP Board agreed a structure for managing and monitoring the performance of the partnership by utilising the Council's performance management system. It was agreed to build balanced scorecards to monitor the outcomes of each management group, the performance and value added of the partnership and undertake a self-assessment questionnaire.
2. Five scorecards (Safer Harrow, Sustainable Development and Enterprise, Community Cohesion, Children and Young People Partnership and Healthier Communities and Older People) have been developed and uploaded in the council's performance system and have been used to report on the last two quarters performance.
3. It is important that the performance against the indicators and, in particular, against the stretched indicators is regularly monitored to ensure targets are being met.
4. The HSP's role is to challenge under-performance, identify indicators that are at risk of not achieving their targets and hold the relevant management group chair to account. Overview and Scrutiny Committee's role is to ensure that proper performance management takes place, examine overall progress and identify potential improvements.
5. Eleven out of the possible 12 stretched LAA targets were negotiated and agreed with government in 05/06 for inclusion in Harrow's 3-year local area agreement. The 12<sup>th</sup> stretched target "the number of businesses (new and existing) supported through the Harrow mentoring package" was negotiated in 06/07 and will commence in 07/08.
6. At the end of the first year of the LAA, 8 out of the 11 indicators have met or exceeded their target.
7. At the time of writing, the results for 1 of the stretched targets were not available. Three of the stretched indicators are just below target or performing poorly. The two indicators, which are currently at greatest risk of not achieving their three-year target, are in bold.

Stretched Indicators		Q4 Actual	Score
1	Number of residential burglary where victim is over 75 years	148	Excellent
2	Reduction in the number of non-residential burglary in the borough	625	Excellent
3	Proportion of adults saying they are in fear of being a victim of crime	37.66%	Excellent
4	% of residents who consider suite of ASB as a 'fairly' or 'very big' problem	34.2%	Excellent
5	Breastfeeding <ul style="list-style-type: none"> <li>Rates of exclusive breastfeeding at 6 weeks</li> <li>Breastfeeding initiation rates</li> </ul>	58%	Excellent
		70.43%	Excellent
6	Exclusions <ul style="list-style-type: none"> <li>Reduction of permanent exclusions</li> <li><b>Reduction of fixed term exclusions</b></li> </ul> Improved attendance at 25% worst performing schools <ul style="list-style-type: none"> <li><b>Primary schools</b></li> <li><b>Secondary Schools</b></li> </ul>	37	Excellent
		1400	Intervention
		7.11%	Intervention
		7.55%	Intervention
7	Average points score per pupil at level 2 at age 16	389.7	Good
8	% of young people aged 16-18 who are NEET	4.53%	Excellent
9	Smoking <ul style="list-style-type: none"> <li>Number of homes in Harrow that sign up to be smoke free</li> <li>Number of 4-week smoking quitters who attended the NHS smoking service per 100,000 population</li> </ul>	1008	Excellent
		1261	Good
10	<b>Proportion of adults who say that people from different backgrounds get on well in their neighbourhood</b>	52%	OK
11	Number of adults volunteering in Harrow <ul style="list-style-type: none"> <li>Number of socially excluded adult volunteers in Harrow</li> <li>Number of adult volunteers in Harrow</li> </ul>	Data not available till August 07/08	

8. As part of the six-month review of the Local Area Agreement (LAA), the Government Office for London offered the Partnership the opportunity to receive expert assistance from a Neighbourhood Renewal Advisor (NRA).

9. The NRA has specifically looked at how the partnership can influence local residents' perceptions of the borough through the LAA programme or by other means in order to achieve the targets measured by the MORI Quality of Life survey. He has also worked towards developing the skills and capacity of the HSP to acquire and collate proxy data from delivery agencies where data is currently collected only annually. His draft report has recently been received and is being evaluated but it is hoped that this work will help assist us to be more proactive in managing performance and developing early remedial actions where necessary.

## **SECTION 4 - CONTACT DETAILS AND BACKGROUND PAPERS**

**Contact:** Mike Howes, Service Manager, Policy and Partnerships

**Background Papers:** LAA Scorecards